

Limited Warranty Policy

This Limited Warranty applies to physical goods or products purchased from **Chartway Intelligent Solutions** ("The Company")

What does this limited warranty cover?

This Limited Warranty covers any defects in material or workmanship under normal use during the Warranty Period.

What does this limited warranty not cover?

This Limited Warranty does not cover any problem that is caused by any accidental damage (such as water damage) or any misuse of the product/s.

How long does the coverage last?

The Warranty Period for Physical Goods purchased is 12 months from the date of purchase.

If sold through another distributor, the 12-month warranty period begins when sold to the end customer/user.

Any replacements products will have a new 12-month warranty, starting on the date this is delivered to the customer/end user.

What will we do to correct problems?

During the Warranty Period, the Company will arrange for the product to be returned to the manufacturer to be replaced.

What do you have to do?

You must register the Physical Good/s with the company to setup the warranty service using the warranty card issued with the goods.

Registration can be completed any time after the date of purchase, but the start date of the warranty cover will begin from the date of purchase, not date of registration.

Please keep a copy of your proof of purchase/invoice as this may be requested to validate any warranty claims.

